



A Carer’s Induction and Resource Guide


to participation in the inspection of social work services



The Social Work Inspection Agency (SWIA), in partnership with Carers Scotland, made the decision to involve unpaid carers in the inspection of social work services. This recognised the significant and unique contribution they make to the effective delivery of these services. SWIA also made the decision to pay carers a fee in recognition of their contribution and the time spent on inspections.



To ensure that carer inspectors were suitably equipped to participate as equal and expert partners in the process, a full induction programme, supported by a training programme and resource pack, was developed. The Induction and Resource Guide has been used with carer inspectors over the last three years.



It is intended that carer involvement will continue in the new arrangements for scrutiny and improvement along with local authorities. SWIA and Carers Scotland acknowledge that the guide was developed to reflect the existing inspection processes and methodology, and that moving to a new performance improvement model will require amendments to reflect the new arrangements.

The present guide is published on the SWIA and Carers Scotland websites and can be accessed using the following links:

www.swia.gov.uk

www.carerscotland.org